



Clinical Practice Procedures: Other/Ambulance Management Plan

Policy code	CPP_OT_AMP_0924
Date	September, 2024
Purpose	To ensure a consistent procedural approach to QAS Ambulance Management Plans.
Scope	Applies to Queensland Ambulance Service (QAS) clinical staff.
Health care setting	Pre-hospital assessment and treatment.
Population	Applies to all ages unless stated otherwise.
Source of funding	Internal – 100%
Author	Clinical Quality & Patient Safety Unit, QAS
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Ambulance Management Plan

September, 2024

Ambulance Management Plans (AMPs) are QAS developed guidelines for individual patients with complex clinical and operational needs not directly addressed within the DCPM. The AMP provides clinically significant information regarding the patient, including details of their diagnosis and any pre-hospital treatment required.

AMPs are available on the Queensland Health Viewer under the 'Care Plans' tab. The QAS Clinical Hub will also have a copy of the plan.

Examples of patients who may need AMPs are:

- Patients with Left Ventricular Assist Devices (LVADs)
- Patients who require home ventilation support

All QAS AMPs have a consistent format, an example template is provided on the following page.

Indications

- Clinical management of patients with an approved QAS AMP

Contraindications

- Nil in this setting

Complications

- If there are any questions regarding the clinical management instructions provided by the AMP, the *QAS Clinical Consultation and Advice Line* must be contacted immediately.

PROCEDURE

1. Assess and treat the patient in accordance with the existing clinical guidelines.
2. Confirm that the patient has an AMP that is relevant to the presenting complaint.
3. Treat the patient in accordance with the AMP instructions.

Note: When clinically appropriate patients should be transported to their usual treating hospital, or as detailed on the AMP.

Additional information

- In all cases where possible, transport the patient to their usual treating hospital or as detailed on the AMP.
- Further information specific to AMPs is available by contacting QAS.AMP@ambulance.qld.gov.au



Ambulance Management Plan

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Version 2

Queensland Ambulance Service

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This document authorises QAS officers to undertake the specific management for the patient named only.

Patient: [REDACTED]
[REDACTED]
[REDACTED]

DOB: [REDACTED]

History: [REDACTED] is awaiting a heart transplant and has a HeartWare Left Ventricular Assist Device (LVAD) in situ. In the event of device failure, switching to the back-up controller will be required. This should be performed by the patient's carer, who is fully certified and therefore must accompany the patient at all times.

Specific Instructions:

1. Mandatory Code 1 CCP backup, regardless of MPDS determinant.
2. QAS to treat based on clinical presentation - ie follow normal CPM protocols
3. If the patient is in a shockable rhythm, defibrillation and external cardiac compressions can be performed as per normal guidelines.
4. Telephone the on call Transplant Cardiologist via switchboard (ph: 3139 4000) at The Prince Charles Hospital for further advice, including destination advice.
5. Alarms on the LVAD have a written message. These alarms are summarised, laminated and kept with the patient.
6. Urgent transport to Caloundra Hospital if critical (with prenotification), or otherwise to The Prince Charles Hospital – **important to discuss destination with Transplant Cardiologist.**
7. Ensure that the [REDACTED] carer accompany the patient to The Prince Charles Hospital.

Medical Contacts:

- The Prince Charles Hospital Heart Failure and Transplant Unit,
On-call Transplant Cardiologist - Telephone - 3139 4000 (via switchboard)

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If there are any doubts as to the above information, contact the QAS Consultation Line.
(QAS Staff only)