



Clinical Practice Procedures: Other/Diabetes service referral

Policy code	CPP_OT_DISR_0721
Date	July, 2021
Purpose	To ensure a consistent procedural approach to diabetes service referral.
Scope	Applies to Queensland Ambulance Service (QAS) clinical staff.
Health care setting	Pre-hospital assessment and treatment.
Population	Applies to all ages unless stated otherwise.
Source of funding	Internal – 100%
Author	Clinical Quality & Patient Safety Unit, QAS
Review date	July, 2024
Information security	UNCLASSIFIED – Queensland Government Information Security Classification Framework.
URL	https://ambulance.qld.gov.au/clinical.html

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The referral of patients with diabetic related complications to a specialist outreach service provides patients with expert education aimed at promoting health and wellbeing. This education has been shown to reduce the frequency of recurring diabetic related complications.

Indications

- Diabetic services referral must be considered for all patients (irrespective of whether transported or not) with a diabetic related complication (e.g. hypo/hyperglycaemia).

Contraindications

- Nil

Complications

- Nil

PROCEDURE – Diabetes service referral

1. Treat the patient in accordance with appropriate Clinical Practice Guidelines.
2. Confirm the patient is indicated for Diabetes Service Referral.
3. Obtain consent from the patient for their details to be provided to the relevant Queensland Health (QH) diabetes service.
4. Complete the diabetes referral procedure on the eARF which can be accessed in *Procedures/Consult/Refer/Diabetes Referral*.

+ Additional information

- Ensure you document the following details in the Diabetes Referral:
 - Region
 - Current general practitioner details
- Ensure all other items are completed in the patient tab of the eARF including:
 - i) Prior medical conditions
 - ii) Current medications
 - iii) Patient contact details (including phone number)
 - iv) Ensure the patient consents to the process
- For assistance with further information contact:
QAS.Referrals@ambulance.qld.gov.au